

CARGO SKILLS & PROCEDURES BASIC

COURSE OBJECTIVES

To develop a solid foundation for one's cargo career, To gain familiarity with air cargo terms and expressions, To learn to control and maximize the use of space in aircraft holds, To understand aircraft routings and industry manuals such as TACT and OAG World Airways Guides, To apply basic rating principles and state and operator variations, To accept cargo and complete documents according to IATA standards, improving customer service, To develop an awareness of special cargo and how to handle them

WHO SHOULD ATTEND

Staff engaged in cargo acceptance and handling, in particular with a sound background in the air cargo industry and Syrian Air cargo handling procedures

DURATION

5 DAYS

COURSE CONTENTS

- Cargo Entities and Organizations
- World Geography and Time Zones
- Use of the Air Cargo Guides
- Introduction to Special Cargo, such as Dangerous Goods, Live Animals and Perishables
- Cargo Automation
- Aircraft Types and Ground Support Equipment
- Flight Routings and Introduction to the Cargo Rating System
- Liability and Claim Handling
- Air Waybill Completion