

AIRLINE EMERGENCY PLANING&RESPONSE

COURSE OBJECTIVES

To design and execute a comprehensive and efficient emergency plan; To gain insight into planning of an emergency plan, and the parties and processes involved, To appreciate the roles and responsibilities of the emergency planning specialist, To improve your understanding of ICAO, the National Transportation Safety Board and State regulations, To identify and outline potential issues in an emergency response situation

WHO SHOULD ATTEND

Station managers, Quality managers, Security managers, Operations managers, Training Managers, Trainers and all Staff involved

DURATION

5 DAYS

COURSE CONTENTS

- Responsibilities of the Airline
 - The Emergency Response Organization
 - Emergency Centers
 - Alarm and Mobilizations
 - Airline Response Plan Development
 - Accident Investigation/Preservation of Evidence
 - Flight Data and Voice Recorder
 - Stations Emergency Procedures
 - Humanitarian Response
 - Cultural Differences
 - Flight and Cabin Crew Procedures
 - Public Relations Procedures
 - Technical Support
 - Passenger Information Center
 - Special Assistance Team Center
 - Passenger Property Handling
 - Security Procedures
 - Insurance, Legal, Financial Procedures
- Response Plan Implementation

