

CABIN PURSER SAFETY TRAINING

OBJECTIVE

The objective of this course is to train the upgraded Cabin Crew to be Purser (Chief of Cabin) in the operational theory and procedures related to the aircraft systems and emergency equipment.

COURSE CONTENTS

Human Relations

Leadership

Problem Solving and Decision Making

Communication Skills

Pre-Flight Briefing Technique

In-Flight Duties and Responsibilities

Review of Safety and Emergency Procedures

Report and Report Writing

Cockpit / Cabin Crew Coordination

First Aid Skills